

#### VIRGINIA COMMONWEALTH UNIVERSITY BOARD OF VISITORS ENROLLMENT WORKSHOP May 11, 2023 James Branch Cabell Library 901 Park Avenue – Room 303 Richmond, Virginia

#### MINUTES

DRAFT

#### **BOARD MEMBERS PRESENT**

Mr. H. Benson Dendy III, *Rector* Ms. Carolina Espinal, *Vice Rector* Mr. Anthony Bedell Hon. Peter Farrell Ms. Ellen Fitzsimmons Hon. Todd Haymore Dr. V. Dale Jones Ambassador Carmen Lomellin Mr. Keith Parker Dr. Tonya Parris-Wilkins Ms. Alexis Swann Dr. Shantaram Talegaonkar

#### **BOARD MEMBERS ABSENT**

Mr. Andrew Florance Mr. Edward McCoy Rev. Tyrone Nelson Dr. Clifton Peay

#### **OTHERS PRESENT**

President Michael Rao Ms. Chelsea Gray, *Executive Director of Board and Executive Operations* Ms. Stephanie Hamlett, *University Counsel* Ms. Karen Helderman, *Executive Director, University Audit and Compliance Services* Presidential Cabinet of VCU VCU students, faculty and staff Members of the Media

#### CALL TO ORDER

Rector H. Benson Dendy III called the meeting to order at 10:02 a.m. in the James Cabell Library, 901 Park Avenue, Richmond, Virginia. The public was able to view the open session of the meeting via livestream at <u>https://mssvideo.vcu.edu/BOV</u>.

Rector Dendy began by reminding the board that enrollment has been a continuing high priority issue for the Board of Visitors. As a university that prides itself on access and excellence, VCU wants to do everything it can to recruit and retain students through to graduation.

In view of declining enrollment over the past few years, the board and administration want to support initiatives that grow enrollment, such as new innovative academic programs and international recruitment strategies. He recognized President Rao's renewed focus on student success. It is an effort by the entire VCU community – faculty, staff, alumni and others – to support every facet of VCU students' journey at VCU leading to graduation and a successful career. President Rao has charged Provost Sotiropoulos with leading this effort to essentially design VCU around students and their future.

#### PRESIDENT'S REPORT

President Rao mentioned that a couple of weeks ago, the Chronicle of Higher Education held a day-long event at VCU, attended by almost every president of the other public four-year colleges in Virginia, as well as community college presidents and Virginia political and business leaders. The focus was centered around where higher education is headed - and how relatively large institutions, many steeped in traditions, design experiences and learning around a current student-centric perspective, to meet their rapidly changing needs and support their success.

VCU uniquely combines access to an innovative research university. VCU's faculty have built the excellence of a top 50 public research university. Alongside a high degree of access for a wide diversity of students – including those with the highest need and the highest potential, such as first-generation and Pell-eligible students. Moving forward, VCU will continue to attract students who want the diversity and research, innovation, and creative opportunities offered, while also providing the support students need to stay in school and complete what they come for.

VCU is leaning in on expanding its diversity with increased international recruitment, with a goal of doubling the number of international students. With the leadership of the provost, the chief academic officer, the academic programs being developed are being designed by faculty to appeal to today's students and help them become market and job ready. And the administration is focused on providing students skills by involving them in research and ensuring they have a work-life learning experience as students. To better retain VCU students, VCU will innovate what is taught and learned, provide flexible and accessible learning approaches, and create clear pathways to relevant careers.

He concluded by reiterating VCU's experience is designed to meet the needs of students – not institutional needs. That will attract more students – and encourage them to stick with what they

begin, complete their education, combine what they learn into their careers, beginning even before they finish at VCU.

#### **ENROLLMENT**

Provost Fotis Sotiropoulos began his presentation by acknowledging that the entire system of higher education in the country is facing a perfect storm. This is caused by declining birth rates, questions about the value of college, and game-changing technologies. Colleges and universities, just like VCU, cannot control demographics, but can improve retention and graduation rates. There is a potential silver-lining for VCU because the shrinking applicant pool will become more ethnically diverse and more populated by those who are underrepresented minorities and first-generation students.

He continued by showing some historical data in comparison to today. Applications have grown 31% over the past decade and this year receiving more than 20,000 applications. VCU is now accepting those applicants faster than ever. More than two-thirds - 66% - were accepted by mid-January this year in comparison to 42% at the same time in 2019. VCU has improved its graduation rates in the last ten years from below the national average to above. VCU's first year retention outpaces the national average - 84% to 81% and has been doing so consistently for over a decade. The percentage of VCU graduates who are employed and continue to be employed six months after graduation has improved from 55% in May 2021 to 63% in May 2022. VCU continues to be a leader across the nation in six-year graduation rates for PELL-eligible students, Black students, Black men, and hispanic men. These are encouraging statistics which have occurred because of VCU's access mission, not at the expense of it. VCU is accessible. VCU accepts 88% of its applicants.

The issues that affect VCU'S enrollment challenges come from a myriad of large and small factors that impact the entirety of the university's academic enterprise without exception. First, VCU has to live up to VCU's own promises - the on-campus experience has to be as unique and dynamic. The VCU student experience has to break through the wall of technology that these students are native to; with learning that is tangible, contextual, and more meaningful than a traditional lectures, textbooks, and term papers could ever be.

Second, VCU's academic enterprise must be repositioned to be more efficient, to be more dynamic and to be more supportive of its creative faculty members. Accomplishing that will create a more vibrant pipeline of new degree programs and the elimination of bureaucratic barriers that hamper innovation for no discernible reason.

VCU's success in those first two areas will inform its success for the third goal, which is elevating VCU's prestige by improving rankings and telling VCU's distinctive story. When prospective students and their parents understand what sets VCU apart and what that means for their aspirations, more of them will attend VCU. Early implications are that VCU's new marketing plan is positively impacting this area.

This changes constantly, but some good news as of this week is that applications are up nearly 6%, acceptances are up nearly 8% and deposits are up nearly 10%. Preliminary data also shows

that out-of-state applications are up more than 9%, acceptances are up 13% and deposits are up 39%.

VCU is also pursuing non-traditional learners - learners who are 25 and older. Making targeted investments to attract these students, for online courses and flexible certifications and micro-credentials that are needed in the local area. For the first time this fall, faculty will be about to develop flexible, stackable micro-credentials for students and alumni that can be created in a matter of weeks, not months or years. VCU is working with SCHEV to move this initiative forward without long approval timelines.

VCU needs to focus on retention - and it comes down to the student experience. Technology should be integrated into the student experience. Also, administration is working with faculty to embed valuable literacies into their curriculum to elevate their competencies in their future workplaces. VCu is launching pilot programs and expanding unpaid internship opportunities that VCU will pay them for, in the fall. Growing the research enterprise will increase the number of undergraduate students participating in research opportunities. Engaging in research is excellent for retention and student success.

VCU's academic enterprise should be modernized to facilitate this growth. The Provost mentioned that he has commissioned a task force to do just that. Final recommendations will be due in October. VCU has not created any new programs in the past ten years that compare to the success of new programs developed at peer institutions in Virginia. Administrative barriers must be removed. This will help the university launch a student academic success program.

The board emphasized the importance of the communications plan - how does VCU message the VCU experience to prospective students and families? It is important to hone in on one or two major things. Provost Sotiropoulos stated that VCU has to be ambitious by moving forward quickly in more than one of these areas to be successful in this enrollment environment. Not being able to invest as aggressively is what hinders the ability to do this - VCU has the capacity to do these things. The Board suggested leveraging local resources like Fortune 500 companies, to partner and accomplish these goals. The board also expressed a need to focus on communicating the value proposition of the enrollment plan to students and parents. Board members also expressed support for a robust in-person experience for VCU students that will best prepare them for a successful integration of their academic skills with technology so they can hit the ground running when they graduate - focusing on building design thinking skills that integrate the arts, technology and business for example. A thorough examination of programs that are highly subscribed as well those that are not, should be conducted so that the university is applying resources appropriately to areas of potential growth. Getting faculty buy-in will be crucial. The board expressed its commitment to invest in online education and the programs that are strong and have a high demand.

The board shared their enthusiasm and support in the aggressive approach that the President and Provost are taking.

A copy of Provost Sotiropoulos's presentation is attached hereto as *Attachment A* and is made a part hereof.

#### **ADJOURNMENT**

There being no further business, Rector Dendy adjourned the meeting at 11:36 a.m.

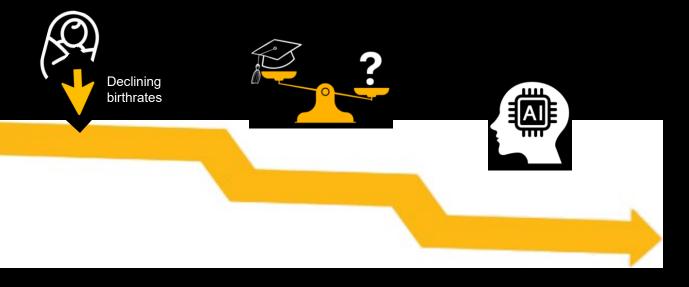


## **Enrollment Workshop**

Fotis Sotiropoulos, Ph.D. Provost & Senior Vice President for Academic Affairs

May 11, 2023

### Higher Education's "Perfect Storm"



The pool of likely students is expected to become much smaller and more racially diverse.



- Some colleges and universities will have to make difficult choices about their enrollment practices, academic offerings, and makeup of their student body.
  - The most-selective private colleges and public flagships are expected to fare the best.
- Colleges and universities cannot control demographics but can improve retention and graduation rates.



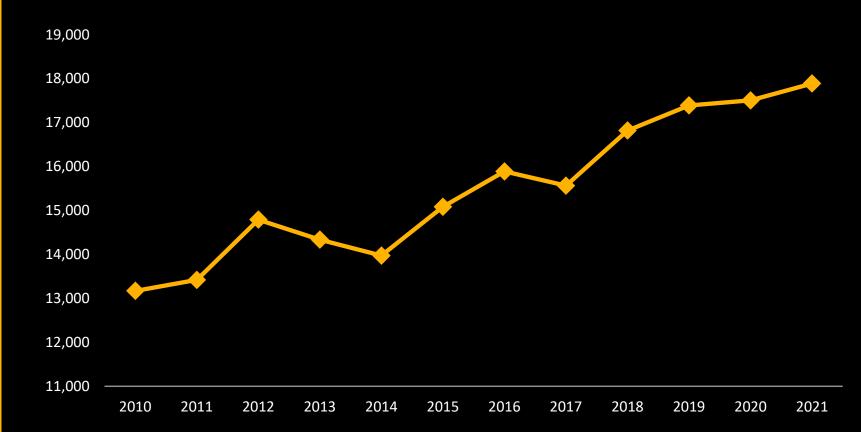
### QUEST 2028 ONE VCU: TOGETHER WE

TRANSFORM

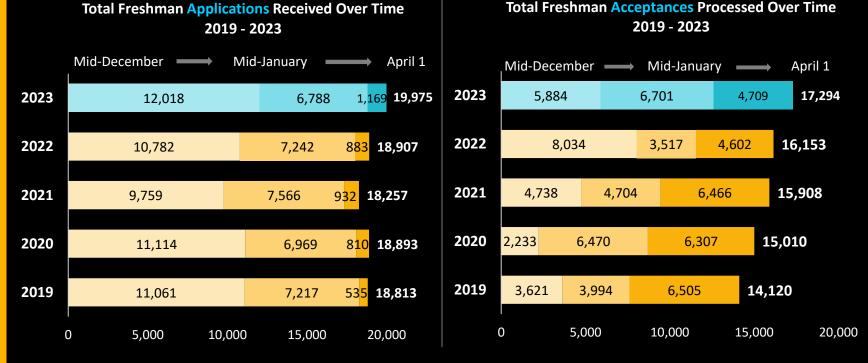
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VCU

#### First Time in College Completed Applications by Year for VCU

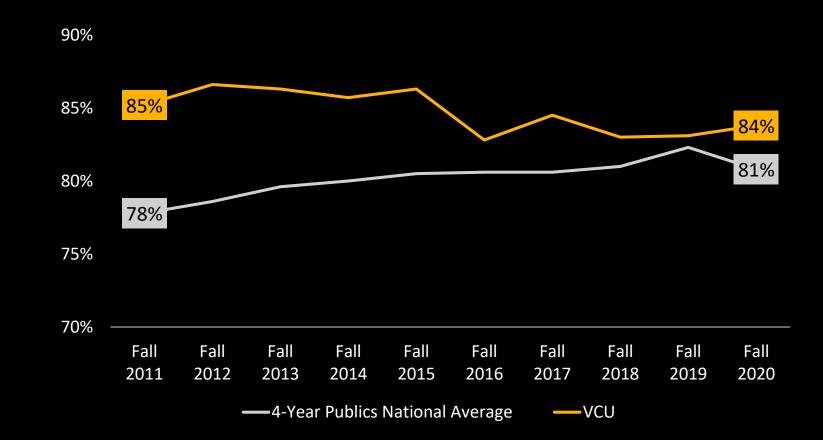


Over the past 5 years VCU has seen increased new freshman interest and responded with more timely application processing and admission decisions

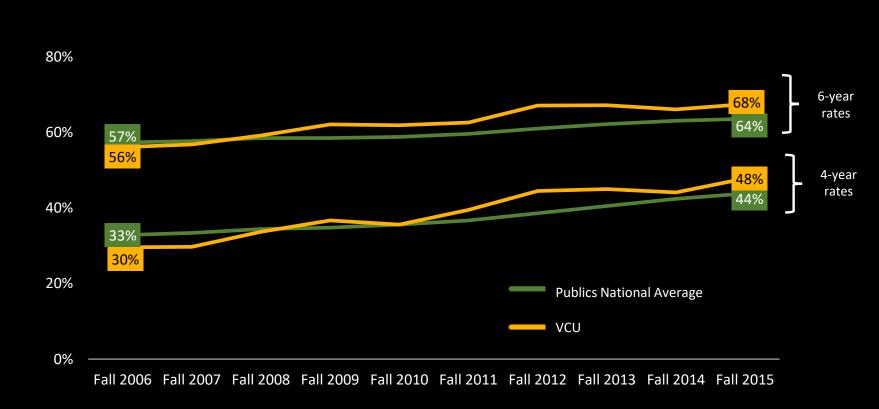


VCU has increased from only accepting 42% of applications by mid-January in 2019 to 67% in 2023.

#### **One-year Retention Rates: VCU vs. National Average**



#### 4- and 6-Year Graduation Rates: National Average vs. VCU



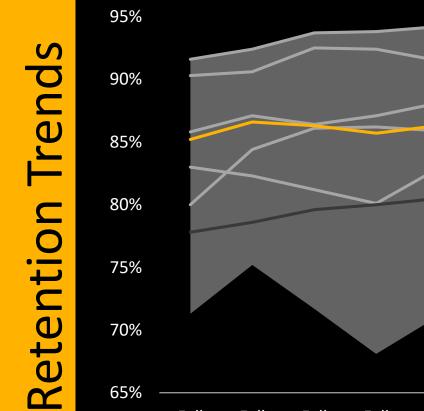
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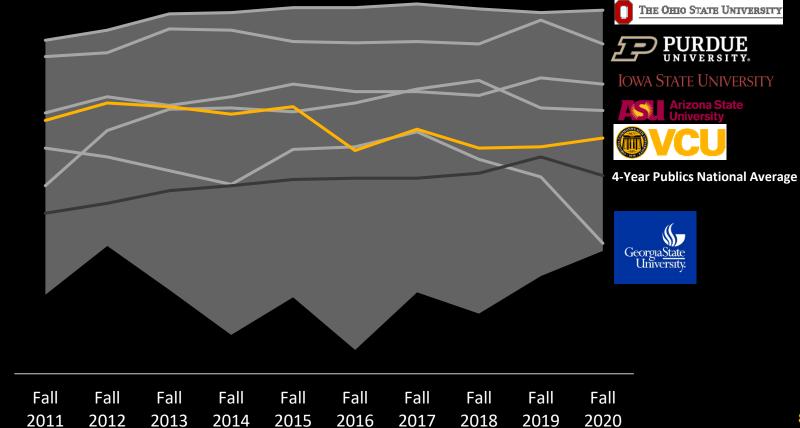
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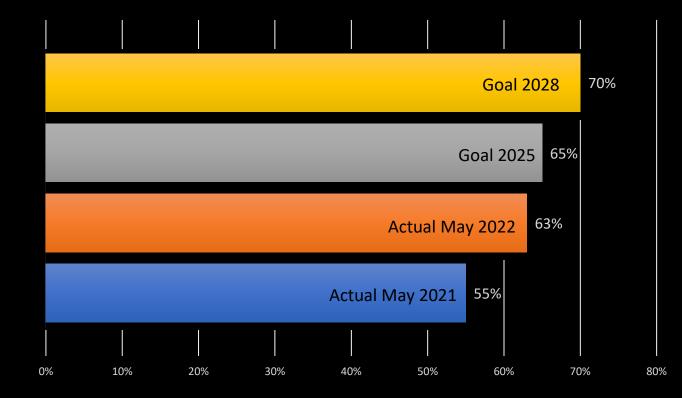
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#### **One-Year Retention Rates: UIA Institutions**





#### **Post-Graduation Employment + Continuing Education Rates**



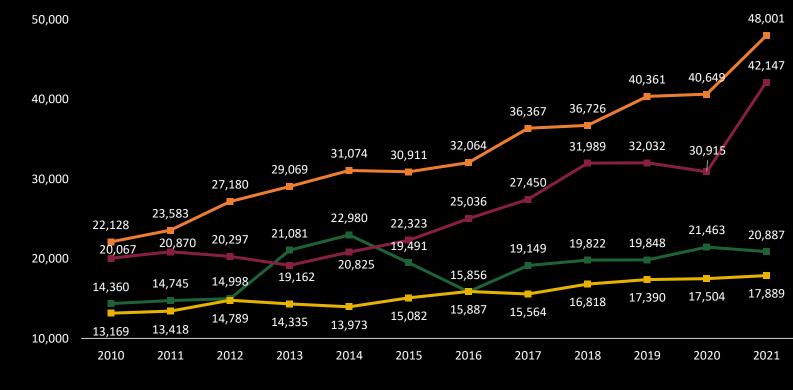
Source: IRDS

#### 6-Year Graduation Rates 4- Year Publics Avg vs. VCU

6 YR Grad Rate	National Avg.	UIA Avg.	VCU	VCU 2011-2015
Pell	53%	65%	63%	+3 pts
Black	58%	61%	64%	+13 pts
Black Men	40%	54%	56%	+7 pts
Hispanic Men	53%	60%	58%	+16 pts

Note: Slide reports 6 year graduation rate for 2015 cohort. See Graduation Appendix Slides 4-8 for details.

#### First Time in College Completed Applications by Year for Select Virginia R1 Institutions



----GMU ----VCU ----VT

**Richmond Times-Dispatch** 

### Are Va.'s big colleges driving small ones out of business?

Eric Kolenich Apr 8, 2023 🔍 9

Almost all of the state's large colleges are growing, including George Mason, Virginia Tech, UVa, JMU and Old Dominion. The state's largest college, Liberty University, boasts 130,000 students, with about 115,000 of them fully online.

UVa and Tech have received record application numbers, and George Mason has grown alongside its Northern Virginia community. (VCU is an outlier - it's the state's only large college that is shrinking. Its enrollment has slipped in each of the past four years.) **Richmond Times-Dispatch** 

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### **VA Public Universities Rank**

## US.News

\*1,500 public universities ranked 1,850 universities reported data

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ODU

25th overall 3rd among public national universities\*

13th among

41st overall

public national universities

62nd overall

23rd among

64th among public national universities

1st overal

72nd among public national universities

66th overa

83rd among public national universities

156th among public national universities

### **Enrollment plan focus**





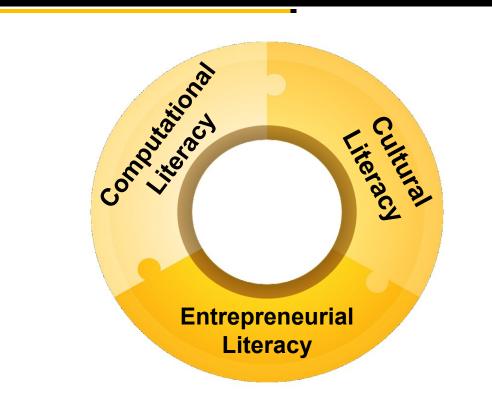
### **Additional enrollment strategies**







# Transforming the student experience and value of their higher education







### **Quality Enhancement Plan**

### QEP Topic:

### Scaling Undergraduate Research at VCU



Southern Association of Colleges and Schools Commission on Colleges 1866 Southern Lane Decatur, GA 30033-4097 (404) 679-4500

Undergraduate research is a proven, data-informed mechanism for transforming the undergraduate experience and aligns with our commitments to both new knowledge creation and transdisciplinary research that improves the human condition and to preparing students for the future of work.



### Transformative learning experiences student panel

BOV Academic and Health Affairs Committee -- Sept. 15, 2022



Karah Moore Major: Biomedical Engineering Year: Senior



Sofia Simmons Major: Criminal Justice Minor: Psychology Year: Senior

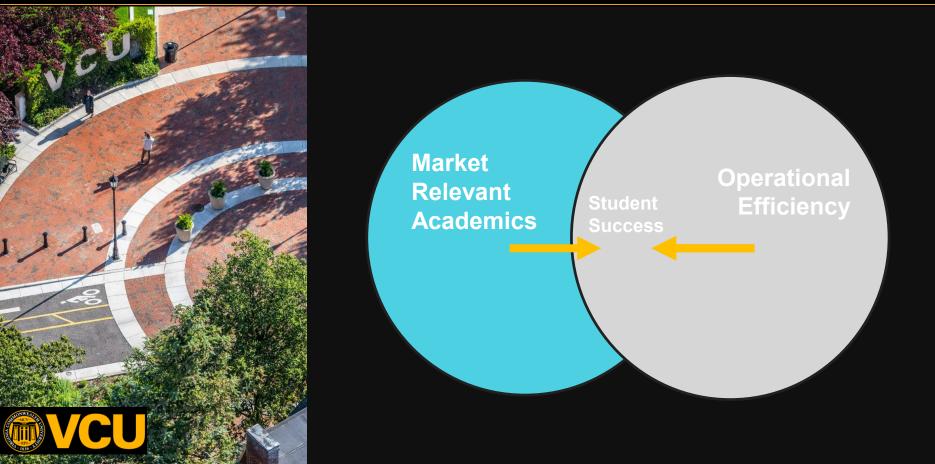


Dylan Stephens Major: Environmental Studies and Sociology Year: Senior



Lesley Turcios-Hernandez Major: Biology Minor: Chemistry Year: Senior

### Academic Repositioning Task Force



# VCU is being recognized for our excellence and achievements

Top 3

MOST INNOVATIVE PUBLIC UNIVERSITIES

U.S. NEWS

GLOBAL UNIVERSITY FOR RESEARCH IMPACT AND SCHOLARLY PRODUCTIVITY

U.S. NEWS GLOBAL RANKINGS

GLOBAL UNIVERSITY IN VIRGINIA

U.S. NEWS GLOBAL RANKINGS \_\_\_\_\_ U.S. NEWS

Top 50 PUBLIC NATION FOR RESEARCH

NSF HERD

TOP 50 GRADUATE PROGRAMS
2 IN TOP 10

U.S. NEWS

PUBLIC NATIONAL UNIVERSITY





	Increase new student Improve pipeline		e enrollment yield	Grow VCU presence in other target markets		Launch campus-wide student success engagement plan
Short-term						
	Programmatic focus		Expand support for advisors		Improve outcomes in courses that are barriers	
	Build a culture focused on student success and outcomes		Grow enrollment in high demand areas		Create greater value in the VCU degree	
Long-term						
	Demonstrate value in VCU degree			Prioritize stu	dent expe	erience and technology

26

### Discussion Questions

hat skills do you most value in new

U embraces bold d stop doing?

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, what are the th

nt strategy for VCL omfortable at times differentiating itse

