

# VIRGINIA COMMONWEALTH UNIVERSITY BOARD OF VISITORS AUDIT, INTEGRITY AND COMPLIANCE COMMITTEE May 11, 2023

James Branch Cabell Library 901 Park Avenue – Room 311 Richmond, Virginia

#### **MINUTES**

**DRAFT** 

### **BOARD MEMBERS PRESENT**

Dr. Shantaram Talegaonkar, Chair

Mr. Peter Farrell, Vice Chair

Mr. Anthony Bedell

Mr. Andrew Florance, virtual pursuant to Code Section 2.2-3708.2(B)(1) where the member's principal residence is over 60 miles from the meeting location – Washington D.C.

Dr. Dale Jones

Dr. Tonya Parris-Wilkins

Ms. Alexis Swan

H. Benson Dendy III, Rector

Ms. Carolina Espinal, Vice Rector

### **OTHERS PRESENT**

Dr. Michael Rao, President

Ms. Karen Helderman, Executive Director, University Audit and Compliance Services

Mr. Jacob A. Belue, Associate University Counsel

Staff from VCU

#### **CALL TO ORDER**

Dr. Shantaram Talegaonkar, Chair, called the meeting to order at 12:15 p.m.

#### APPROVAL OF MINUTES

Dr. Talegaonkar asked for a motion to approve the minutes of the March 23, 2023 meeting of the Audit, Integrity and Compliance Committee, as published. After motion duly made and seconded the minutes of the March 23, 2023 Audit, Integrity, and Compliance Committee meeting were approved. A copy of the minutes can be found on the VCU website at the following webpage <a href="https://bov.vcu.edu/meetings/minutes/">https://bov.vcu.edu/meetings/minutes/</a>.

Virginia Commonwealth University Board of Visitors Audit, Integrity and Compliance Committee May 11, 2023 Minutes

The committee reviewed and discussed four action items, the review and approval of the Audit, Integrity and Compliance Committee Charter and Meeting Planner, the Audit, Integrity and Compliance Department Charter, Internal Audit's FY2024 Work Plan and FY2024 Ethics and Compliance Program Initiatives. On a motion duly made and seconded the action items were unanimously approved to recommend to the full board.

#### FOR INFORMATION

### Auditor of Public Accounts (APA) Entrance Conference for FY2023 Audit

Mike Reinholtz, APA Audit Director, discussed the planning, timing and scope for the FY2023 annual financial audit. Mr. Reinholtz also discussed auditor and management responsibilities and audit report communications.

#### **Audit, Integrity and Compliance Committee Dashboard Measures**

Karen Helderman presented the current status of the dashboard measures. Indicators for Data Security and ERM Mitigation Plans were yellow and other indicators were green.

### Report from the Executive Director of Audit and Compliance Services

Karen Helderman briefed the committee on the results of one internal audit report, Data Integrity – VCU Websites which had no board level findings.

### **Data Governance Update**

D'Arcy Mays, Interim Associate Vice Provost for Institutional Research and Decision Support, provided an update on Data Governance.

#### **Enterprise Risk Management (ERM) Update**

Tom Briggs, Assistant VP for Safety and Risk Management, provided an update on the Enterprise Risk Management program.

A copy of the powerpoint is attached hereto as *Attachment A* and is made a part hereof.

#### **CLOSED SESSION**

Mr. Farrell moved that the Audit, Integrity, and Compliance Committee of the Virginia Commonwealth University Board of Visitors convene a closed session under Section 2.2-3711 (A)(7), of the Virginia Freedom of Information Act for the discussion of matters requiring the provision of legal advice by counsel, relating to an update on potential and current litigation in state and federal courts and other legal matters relating to pending investigations; and pursuant to Section 2.2-3711 (A) (8) for the provision of legal advice related to specific matters. The motion was seconded and was approved unanimously.

#### **RECONVENED SESSION**

Virginia Commonwealth University Board of Visitors Audit, Integrity and Compliance Committee May 11, 2023 Minutes

Following the closed session, the public was invited to return to the meeting. Dr. Talegaonkar, Chair, called the meeting to order. On motion duly made and seconded the following resolution of certification was approved by a roll call vote:

### **Resolution of Certification**

**BE IT RESOLVED**, that the Audit, Integrity, and Compliance Committee of the Board of Visitors of Virginia Commonwealth University certifies that, to the best of each member's knowledge, (i) only public business matters lawfully exempted from open meeting requirements under this chapter were discussed in the closed meeting to which this certification resolution applies, and (ii) only such public business matters as were identified in the motion by which the closed session was convened were heard, discussed or considered by the Committee of the Board.

<u>Vote</u>	<u>Ayes</u>	<b>Nays</b>
Dr. Shantaram Talegaonkar, Chair	X	
Mr. Peter Farrell, Vice Chair	X	
Mr. Anthony Bedell	X	
Dr. Dale Jones	X	
Dr. Tonya Parris-Wilkins	X	
Ms. Alexis Swan	X	
H. Benson Dendy III, Rector	X	
Ms. Carolina Espinal, Vice Rector	X	

All members in attendance responding affirmatively, the resolution of certification was unanimously adopted.

### **ADJOURNMENT**

There being no further business Dr. Talegaonkar, Chair, adjourned the meeting at 1:50 p.m.

### **ATTACHMENT A**



# VCU Board of Visitors

Audit, Integrity and Compliance Committee May 11, 2023

For Action: Approval of Minutes

- Audit, Integrity and Compliance Committee Meeting held on March 23, 2023
- Motion to approve the Minutes

### For Action:

- Audit, Integrity and Compliance Committee Charter and Meeting Planner
- Audit, Integrity and Compliance Department Charter
- Proposed FY2024 Internal Audit Workplan
- Proposed FY2024 Ethics and Compliance Program Initiatives



### Risk Assessment Process

- FY21 effort generated FY22 FY24 work plan
- Work plan reviewed and revised annually to reflect newly identified risks
- Board approves audit plan each May for next fiscal year

# FY24 Proposed Audit Work Plan

Engagement Type	FY 2024
Risk Based Audits and Other Reviews	Human Resources - Compensation
	Facilities Management - Deferred Maintenance
	Service Contract Management
	SCHEV Reporting
	Online Distance Learning
	Financial Analysis Tools
	VCU Card Office
	Telecommunications
Internal Control Compliance	President's Office
	Procurement Office
Reviews	College of Health Professions
	Qatar Campus
Information Technology	Massey Cancer Center IT Review
	Centers and Institutes Technical Review
	Canvas IT Security Review
	Pyramed (Student Health) System Review
	Sunapsis (VISA Management) System Review
	Follow-Ups
Annual Francisco	Risk Assessment (Deep Dive Year)
Annual Engagements	VCU Police - Property Inspection 1
	VCU Police - Property Inspection 2



## FY 2024 Ethics and Compliance Work Plan Highlights



### **Program Structure**

- Leverage Compliance Steering Committee to:
  - complete documentation of university ethics & compliance programs
  - drive improvements & integration in training/communication, monitoring/auditing & risk assessment



Culture

- Launch integrity survey hosted either internally or externally
- Consult with leaders on methods to improve scores
- Work with HR to integrate accountability for integrity into performance evaluation



**Policies** 

- Continue policy update drive, begin to review attestation process, Code of Conduct
- Implement new Conflicts of Interest policy, electronic disclosure system roll-out



## FY 2024 Ethics and Compliance Work Plan Highlights



### Investigations/Accountability

- Continue to deliver investigative training with new guidelines
- :Develop practical tool for root cause analysis of substantiated matters
- Test tracking tools to prevent retaliation



### **Training and Communications**

- Continue to deliver engaging, effective training & awareness tools including microlearning, video scenarios & email blast to targets
- Continue support for compliance partners in delivering key or emerging compliance messages



**Risk Assessment** 

- Ensure compliance partners document, mitigate and escalate ethics and compliance risks
- Ethics and compliance risk is mitigated within tolerance of ERM process



## **Auditor of Public Accounts**

VCU FY2023 Audit Entrance Conference

### Mike Reinholtz, Audit Director

- Timing, objectives, scope
- Responsibilities during the audit process
- Other elements of the audit process





### **Committee Dashboard Measures**

- Data Governance Program
- Data Security
- ERM Mitigation Plans
- Planned Audits
- Planned Special Projects
- Ethics and Compliance Program Oversight



## Data Integrity - VCU Websites

Conclusion: Statistical/numerical metrics posted to the tested websites were accurate & followed VCU policy.

The audit scope included reviewing selected websites for compliance with VCU Guidelines for compiling website metrics and for accuracy of select website metrics.

No Board level findings





# Data Governance Update

D' Arcy Mays, Ph.D. Interim Associate Vice Provost for Institutional Research and Decision Support



## **Data Warehouse**

An authoritative source that will ensure quality, consistency, and security.

Complete Pilot

Expand
Quantity & for Visibility & Integration

Data Warehouse

Improved
Efficiency & Effectiveness





### Data Portal



# Interactive and visual information supporting campus decision making

Welcome to VCU's information portal, an official collective of dashboards to assist in inquires. Data are available when you need it for data-driven decision support.

### **<u>Dashboard Development Guidelines</u>**





## **Data Dashboards**



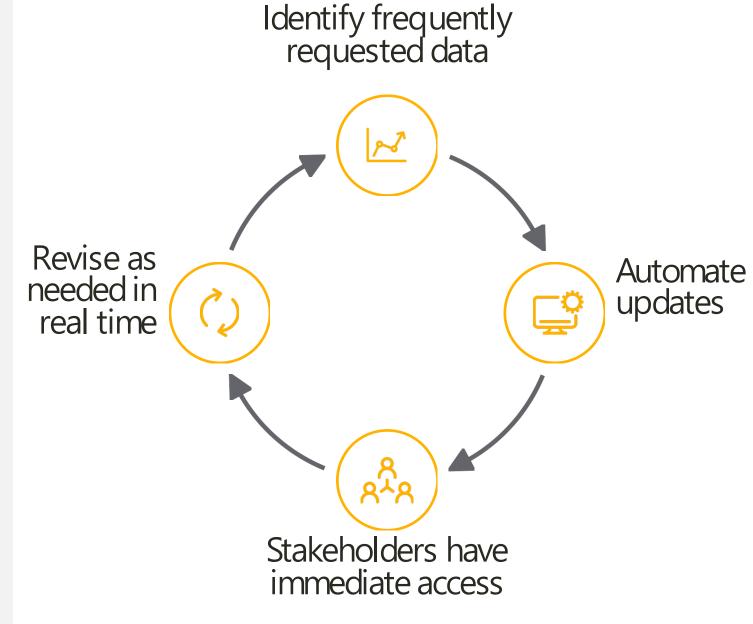
Increase availability of data to stakeholders





# Data Summary Sheets

Designed for communicators as an efficient, proactive, and flexible resource.



# **Impact**

Increase VCU's data maturity

Improve consistency, speed, & agility

Move toward a data-driven culture



# Questions

### ENTERPRISE RISK MANAGEMENT

- 1. Institutional Compliance and Ethics Expertise and Structure
  - Compliance Model New policy process & software
  - Staffing full staff
  - Compliance Program Partner's policy vs enforcement model
- 2. IT System Availability and Information Security
  - Cloud Migration
  - IT Governance Redesign
  - Mandatory multifactor authentication
- 3. Improper Activities and Relationships Due to Foreign Influence
  - Global affairs subcommittee established

# **Closed Session**



# University Counsel Update

# Open Session

