CONFIDENTIAL SUMMARY UNIVERSITY RELATIONS COMMITTEE OF THE BOARD OF VISITORS MAY 14, 2021 OPEN SESSION

ACTION ITEMS:

None

FOR INFORMATION/COMMITTEE REVIEW:

- 1) Items that may be action items at upcoming committee meeting:

 None
- 2) Items that the board needs to be aware of, but will not require action (all linked here)
 - Jay Davenport will be presenting on the Alumni Council, dissolving of the 503c and present fundraising metrics.

EXECUTIVE REPORTS

- Mr. Davenport will provide an update on the Alumni Council. Alumni associations voted to fold all 501(c)(3) independent activities into VCU Development & Alumni Relations; moved funds into foundations. Mr. Davenport will also give an update on where the University and the Health System stand in fundraising metrics by showing dollars raised by campus.
- Mr. Heston will share an overview of goals for 2021-22 for VCU and VCU Health focusing on communications and marketing operations, structure, brand and inclusion. Additionally, he will provide an update about an ongoing campaign, in partnership with SEMSS, to increase enrollment yield for the fall 2021 freshman class.
- Ms. Gunther and Mr. Conrad will provide updates on local government relations issues
 pertaining to development within the City of Richmond, particularly around the Athletics Village
 site. They will discuss the return of federal earmarks in the current Congress ("Community
 Project Funding" or "CPF") and will provide an overview of VCU/VCUHS CPF proposals submitted
 for potential funding. Finally, they will preview the 2021 Special Session of the General
 Assembly to be held later this summer.



VIRGINIA COMMONWEALTH UNIVERSITY RESOURCES MAY 13, 2021

James Branch Cabell Library 901 Park Avenue – Room 303 Or Via Zoom RICHMOND, VIRGINIA AGENDA

3:10 PM to 4:00 PM

UNIVERSITY RESOURCES

Ms. Carolina Espinal, Chair

GOVERNMENT RELATIONS UPDATE

Ms. Karah Gunther, Executive Director Government Relations and Health Policy Mr. Matt Conrad, Executive Director Government and Board Relations

PUBLIC RELATIONS AND MARKETING UPDATE

Mr. Grant Heston, Vice President for University Relations

DEVELOPMENT AND ALUMNI RELATIONS UPDATE

Mr. Jay Davenport, Vice President for Development and Alumni Relations

CLOSED SESSION – Freedom of Information Act Sections 2.2-3711 (A) (9)

Ms. Carolina Espinal, Chair

i. Named Fund and Spaces Report

ii. Approved Named Funds Under \$50,000

RETURN TO OPEN SESSION AND CERTIFICATION

Ms. Carolina Espinal, Chair

Resolution and Certification

Action Item:

Approval of items discussed in closed session if necessary



VCU University Relations

Board of Visitors Update, May 2021



Spring '21 Yield Campaign

Due to the challenges facing VCU during the pandemic, UR and SEMSS developed a **collaborative plan to bolster yield** by identifying and targeting specific groups of accepted students – specifically those that have expressed interest in a College of Humanities and Sciences (CHS) major as well as underserved and first-generation students who have been uniquely affected by the challenges surrounding the pandemic.



Audiences

Primary

Accepted students who have shown interest in CHS (including undecided students)

Secondary

Underserved and first-generation students across all units



Objective: Increase yield rate to 30%

University Relations is working in partnership with SEMSS to develop and manage:

- Marketing communication plan
- Paid advertising campaign
- Enhanced email HTML designs and copywriting
- Direct mail
- Social media plan



Campaign goals

Phase 1

Build engagement

Phase 2

Build confidence

Phase 3

Build excitement

February/March

Meet students where they are

April/May*

Dig deeper into the VCU experience

June/July/August

Build excitement about attendance

All ads drive to the <u>Freshman Application Checklist</u> website to finalize enrollment.



Final Deliverables

- 12 emails served through the university CMS
- 6 direct mail collateral pieces
- Paid advertising
 - Facebook/Instagram (~400k estimated impressions)
 - YouTube (~200k estimated impressions)
 - Display ads
- VCU.edu updates
- Owned social media channels



Creative strategy

VCU is built for **busting barriers** to equity and access, making more success possible for you and everyone.



Paid advertising

Working with our media partner, we developed and implemented a paid ad campaign that targets accepted students and encourages them to complete their enrollment.



YouTube

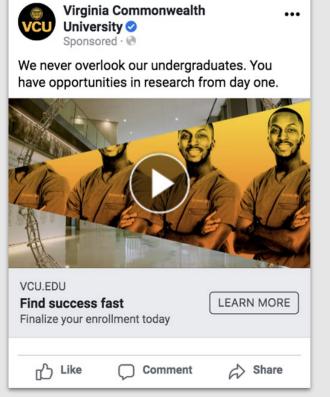
Our six-second YouTube videos are unskippable and play before the desired YouTube video.



Facebook/Instagram

A mix of **video** and **static ads** were served to our audience in sequence in order to build the VCU story.









10 second video static ad 1 static ad 2

Digital ads

These digital ads are targeted to accepted students using a list generated by SEMSS.









Print collateral

Targeted printed pieces are being sent to accepted students to encourage enrollment.







To do well, you've got, to feel well. With student safety ambassadors and the new "Check Police" feature on the free LiveSafe app, we've got your safety covered. And as a VCU student, you have access to a 25-meter pod, a 18,000-square-foot fitness center and mental health resources to keep you on top of your game.





NON-PROFIT ORS. U.S. POSTAGE PAID RICHMOND, VA PERMIT #869



Strategic Enrollment Management and Student Success

821 West Franklin Street

Email: ugradifivou.edu

Take the next step: go.vcu.edu/sayyes

vcu.edu/admissions

Box 842526





"Say YES" accordion brochure





At Virginia Commonwealth University, the city is our extended classroom. From service-learning projects with community nonprofits to internships at Fortune 500 companies to on-site visits with government officials, our downtown Richmond location provides numerous educational and employment opportunities for students. Every day, businesses large and small - high-tech manufacturing firms, financial institutions, hospitals, galleries and local media, to name just a few mentor, train and hire our students. You get skills. You get experience. You get confidence. All of which set you up for success in the workforce.

Visit go.vcu.edu/sayyes to accept our offer and place yourself in the heart of opportunity.

Welcome to the #VCURamily!

VCU is an equal opportunity and affirmative action employer. Women, minorities, individuals with disabilities, and protected veterans are strongly encouraged to apply. Anyone having questions concerning discrimination or accessibility should contact Equity and Access Services. 005721-01



Virginia Commonwealth University
Division of Strategic Enrollment Management
Office of Admissions

Box 842526 Richmond, Virginia 23284-2526









Congrats on getting into the VCU College of Humanities and Sciences!

Here's a little welcome gift.

Now that you know you're "in" here at the VCU College of Humanities and Sciences, we figured you might want to tell the world about it. So we're sending you these stickers to show off your acceptance to VCU's largest college. Put them on your laptop, your books, or wherever you'd like. (Although we don't recommend them for use on pets ... or younger siblings.)

If you haven't already done so, please take the next step by going to go.vcu.edu/next-steps

> and lock in your decision to join the VCU College of Humanities and Sciences. Enjoy the stickers, future Ram!



In case you don't

already know, VCU is an amazing choice for

college, and for the

rest of your life.

 You'll be in the coolest part of a river city that's filled with art, history, music and energy.

- You'll have an advisor (and others) who can guide you throughout your experience here, helping you explore programs and career paths.
- Your classes and other opportunities will give you real-world experience, so you'll learn by doing.
- You'll live the mantra "Make it real," by taking what you love and making it your life.



VCU is an equal opportunity/affirmative action institution. 006178-04



Email campaign

A robust direct email campaign was developed with specific messaging and timing.







Hello, ____

Congratulations on your acceptance and welcome to VCU and the College of Humanities and Sciences. Nearly 60% of VCU undergraduates have at least one major in the college — enabling you to collaborate and connect on whole new levels. Working together, you'll gain bigger opportunities and bigger responsibilities than you thought possible. We're here to help you manage it all.

Get checklists, contact information and important dates to help finalize your enrollment.

Take the next steps

City life meets healthy lifestyle.

Our campus is a safe and equitable space for all.

Your wellness is our priority.

We've got a holistic approach to your success with student safety ambassadors, Student Health Services, University Counseling Services and an 18,000-square-foot fitness center at the Cary Street Gym. Wherever you look, we've got support you can turn to.



Over-the-top opportunities

Richmond was named one of 52 places to go in the world by The New York Times and is home to seven Fortune 500 companies.



Support secures success

At VCU, we specialize in helping all students achieve their goals — especially those who are the first in their families to attend college.

74% of employers say a liberal arts education is the best way to prepare for success in today's global economy. (Source: Association of American Colleges and Universities)

In VCU's College of Humanities and Sciences, you can stay focused on what's ahead knowing your safety comes first. With your well-being in check and the city at your doorstep, you are in the best position to achieve your goals.

Finalize your enrollment today.

Take the next steps





Hello, (name),

All of our students participate in experiential learning, or learning by doing. And our urban campus provides instant access to professional opportunities, groundbreaking research and important community projects. This is your chance to do something big.

Finalize your enrollment today.

Take the next steps

Don't just attend college. Be part of the action.

Guided Research Experience and Applied Thinking is a program that engages students from all backgrounds in important projects.

Go all in. Get hands on.

We offer a range of programs and experiences to help match your ambitions to you academic goals.



Restore cemeteries and communities

Sociology, students help create plans that respect sanctify and improve accessibility to Richmond's historic African-American cometeries.



Tell your story. Get it picked u

Our Capital News Service class has its stories picked up by the Washington Post and the Associated Press.



Walk in the footsteps of history.

Political science students traveled for two weeks exploring 19 different sites along the Civil Rights Trail



olve problems the size of pandemic.

Make an impact with big research opportunities like the <u>Clinton Global</u> Initiative University's COVID-19 Student Action Fund.

Innovation is in everything we do.

Top 100 National Science Foundation research university

When you get this much talent at a place that's designed to put research into action, lifechanging things are bound to happen. Whether it's meeting an important mentor or making your first groundbreaking discovery, this is your chance to make a lasting impact.

Finalize your enrollment today.

Take the next steps

National Media Update



National Media

The Washington Post recently featured VCU as a national leader in quickly and effectively sharing emergency financial aid to students.





The proliferation of emergency aid programs is one of the few trends to emerge from the pandemic higher education experts hope will remain

It had been almost five months since Virginia Commonwealth
University sophomore Brittany Ofori lost her part-time job at a
substance abuse center when she received an unexpected offer of help.







April 26, 2021

- Washington Post: Washington pumped \$35 billion into emergency grants for college students. Here's how it's going.
- Chronicle of Higher Education: <u>A Tipping Point? Dozens of Public Colleges</u>
 Announce Covid-19 Vaccine Mandates
- Inside Higher Ed: <u>A Debt Long Overdue</u>**
- The Hechinger Report: <u>Pell changes could mean more eligible students, more money, more programs</u>
- Inside Higher Ed: <u>College Database Bill Raises Concerns About Student Privacy</u>**
- Inside Higher Ed: Provosts Face the Pandemic
- The Hechinger Report: <u>From admissions to teaching to grading, Al is infiltrating higher education</u>
- Science Magazine: <u>Biden fills out science team with NOAA, DOE, and diplomacy picks</u>
- The Virginia Gazette: William & Mary renames 3 buildings with connections to Confederacy and racism, will contextualize Founding Fathers references
- Wisconsin State Journal: <u>Op-Ed: Kevin Reilly: UW students delivering shots is practical patriotism</u>



Michael Rao • 2nd
President at Virginia Commonwealth University

Earlier this week, The Washington Post profiled how Virginia Commonwealth University worked to distribute federal financial assistance to our student population throughout the previous year. I am grateful for so many within our institution who helped to create an efficient system through which those in need were able to receive much-needed help. My sincere thanks to Tomikia LeGrande, Ed. D., VCU's vice president for strategy, enrollment management and student success, for speaking with The Post and to sophomore Brittany Ofori for sharing her story.

https://lnkd.in/djje9mD



Washington pumped \$35 billion into emergency grants for college students. Here's how it's going.

washingtonpost.com • 8 min read



VCU News Center @VCUnews · Apr 26

Since last spring, Congress has earmarked \$35 billion in emergency aid for college students facing housing, employment and food insecurities. The @washingtonpost on what @VCU has done to support the effort and help as many students as possible.



Washington pumped \$35 billion into emergency grants for college s... It is the largest federal investment in grants to rescue students in crisis and an undertaking rife with bureaucratic hurdles. Still, the ... \mathcal{S} washingtonpost.com









VCU NEWS

For: Journalists » VCU »

Wednesday, April 28, 2021

Home

atest

Research

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Students Faculty and staff

Alun

On the money: Need a financial counselor? If you're a VCU student, you already have one.



Editor's note: In addition to providing financial guidance and information to students, VCU's Student Financial Management Center is at the heart of the university's efforts to provide students financial assistance related to the COVID-19 pandemic. Those efforts were covered in an April 25, 2021 article in the Washington Post. Most recently, VCU distributed more than \$10 million in Higher Education Emergency Relief Fund II funding to approximately 5,500 students. For more information on COVID-19 relief, visit the Student Financial Services website.

Through VCU's Student Financial Management Center, every student is now assigned a financial counselor who can help them understand how to pay for college and balance tuition with the other expenses in their lives. (Kevin Morley, University Marketing)

By Dina Weinstein University Public Affairs vcunews@vcu.edu

Tuesday, Oct. 27, 2020

Editor's note: In addition to providing financial guidance and information to students, VCU's Student Financial Management Center is at the heart of the university's efforts to provide students financial assistance related to the COVID-19 pandemic. Those efforts were covered in an April 25, 2021 article in the Washington Post. Most recently, VCU distributed more than \$10 million in Higher Education Emergency Relief Fund II funding to approximately 5,500 students. For more information on COVID-19 relief, visit the Student Financial Services website.

IN THE SPOTLIGHT



On April 24, the Centers for Disease Control & Prevention and Food and Drug Administration lifted their recommended pause on the Johnson & Johnson COVID-19 vaccine. Jeffrey Donowitz, M.D., a VCU Health expert in pediatric infectious diseases, discussed the FDA and CDC decision in an interview with VCU Health News.

Read more »

VCU IN THE NEWS

Washington pumped \$35 billion into emergency grants for college students. Here's how it's going.

The Washington Post (4/25/21)

University Relations Goals



University Relations goals

- 1. Transform enterprise communications and marketing operations

 Supports presidential priorities 1, 2, 3 and 4
- 2. Develop and launch unifying, comprehensive brand platform Supports presidential priorities 1, 2, 3 and 4
- 3. Leverage presidential voice, platform to elevate VCU brand Supports presidential priorities 1, 2 and 3
- 4. Create model culture for inclusive excellence, workplace success in University Relations division

Supports presidential priorities 2 and 4



VCU University Relations

Board of Visitors Update, May 2021



Board of Visitors

Jay Davenport, Vice President, Development & Alumni Relations May 14, 2021



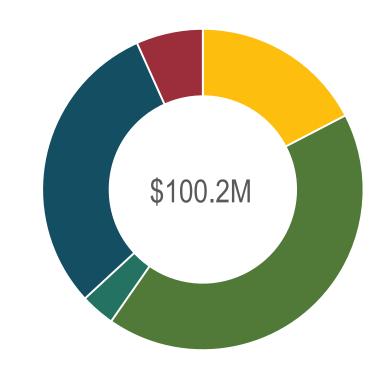
FY 2021 vs Same Time Last Year

Fiscal Year: July 1 to June 30	Current FY		Same Time Last Year	
Gift Type	Dollars Raised	Donor Count	Dollars Raised	Donor Count
Cash, Undocumented Realized Bequests, In Kind Gifts and Pledges	\$76,428,275	19,569	\$41,965,798	24,897
Planned Gifts - Revocable	\$14,585,842	78	\$10,984,368	56
Planned Gifts - Irrevocable	\$1,646,258	4	\$340,594	4
Philanthropic Grants	\$7,568,653	74	\$10,119,012	61
Total NGP Progress by Gift Type	\$100,229,028	19,687	\$63,409,772	24,982
Source	Dollars Raised	Donor Count	Dollars Raised	Donor Count
Alumni	\$17,354,065	6,650	\$14,578,681	8,320
Friends	\$17,681,780	9,707	\$14,915,110	12,615
Corporations	\$3,460,578	486	\$6,310,623	642
Foundations	\$54,992,143	431	\$18,406,475	406
Other	\$6,740,462	410	\$9,198,883	549
Total NGP Progress by Source	\$100,229,028	19,687	\$63,409,772	24,982



FY 2021 Summary by Source

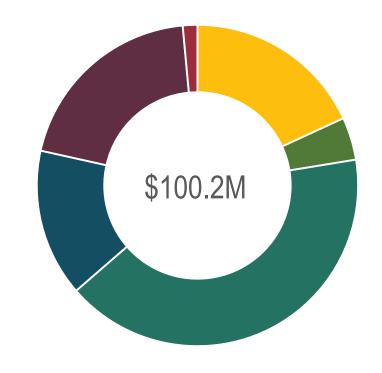
17%	Alumni	\$17.4M
42%	Friends	\$42.4M
3%	Corporations	\$3.5M
30%	Foundations	\$30.2M
7%	Organizations	\$6.7M





FY 2021 Summary by Purpose

18%	Students	\$18.2M
4%	Faculty	\$4.3M
41%	Research	\$41.3M
15%	Programs	\$14.9M
20%	Facilities	\$20.1M
1%	Unrestricted/Designated	\$1.5M





VCU Alumni Council: DRAFT Mission



The mission of the VCU Alumni Council is to build, unite, and support the VCU Alumni community worldwide.

The council exists to:

- Engage alumni based on their affinities and interests
- Amplify alumni voices and share their accomplishments
- Build community and connection among all alumni
- Support the student to graduate transition by developing relationships and networks
- Embrace the diversity and legacy of the university
- Contribute to the culture of philanthropy among alumni by investing in the future of the university



2021 VCU Alumni Council: DRAFT Committees



Standing Committees

Constituent Organization/Chapter Support

Alumni Connections & Networking

Recent Graduates & Students Engagement

Campus Representation

Culture, Values & Diversity

Grants, Awards & Scholarships

